

ICAEA event	17th International Forum
Event name:	Human Factors, Communication and Safety
Focus and themes:	The role of language in human factors, human factors in communication in the cockpit, in the control room and between the air and ground, cross-cultural communication and the effect on human factors and safety, language pragmatics in cross-cultural communications in aviation, safety issues in clear and concise communication, causes of miscommunications, and the role of phraseology and plain English in effective communications.
Location:	Istanbul, Turkey
Venue:	Radisson Blu Conference & Airport Hotel
Dates:	27 – 28 April, 2013
Host:	Turkish Airlines Aviation Academy
Attendance (numbers):	
▪ Total	44 (52 registered)
▪ Paying delegates	13 (+ 1 pending)
▪ ICAEA representatives	Michael Kay (President), Terence Gerighty (Vice-president and Treasurer), Elizabeth Mathews (Board member).
▪ Host representatives	15 in total, including facilitators and presenters
Exhibitors:	None
Strengths of event:	<p>Topics linked to previous event (2013) hosted by Turkish Airlines and opened the door for further exploration via workshops on training for effective communication. The theme successfully demonstrated the concept of how communication is a part of human factors from an operational perspective.</p> <p>ICAEA is most grateful to the generosity of Turkish Airlines (THY) in hosting this event. THY covered airfares for four guest speakers/ICAEA representatives, printing of programme, name tags with lanyards, participation certificates, provision of lunches, coffee breaks and a dinner cruise.</p>
Points to learn from:	<p>ICAEA should avoid running two events within 6 months of each other (April in Istanbul and June in Warsaw). However, we are sometimes restricted by the availability of our hosts and their facilities.</p> <p>ICAEA needs to explore other mechanisms to promote events that are beyond our normal target audience (in this case operational personnel involved in human factors training).</p> <p>ICAEA will develop the panel concept so that the panel links the presentations with workshop sessions.</p>
Other comments:	To consider potential follow-on workshop with the same host in 2016 on training for communicative effectiveness within the human factors framework.
Report prepared by:	Michael Kay and Terence Gerighty
Date:	8 May 2015