

TECHNOLOGY AS A LEARNING AID

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You will be watching a short chapter from a video called' Refueling while passengers are on board'.

You want to use this video as a teaching material for your students.
In your groups decide:-

How would you use this video?

- What kind of language activities would be appropriate?
- What kind of learning and teaching activities would be appropriate?
- What kind of changes would you make if it were directed at cabin crew or the cockpit?



TURKISH AVIATION ACADEMY

**A01E999 REFUELING WITH PASSENGERS ON BOARD or
WHILE THEY ARE EMBARKING / DISEMBARKING**

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STANDARD MEASURES TAKEN WHILE REFUELING WITH PASSENGERS ON BOARD



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NEXT >

❖ Cabin crew shall be informed. All crew members are stationed in their places and be prepared for an emergency.

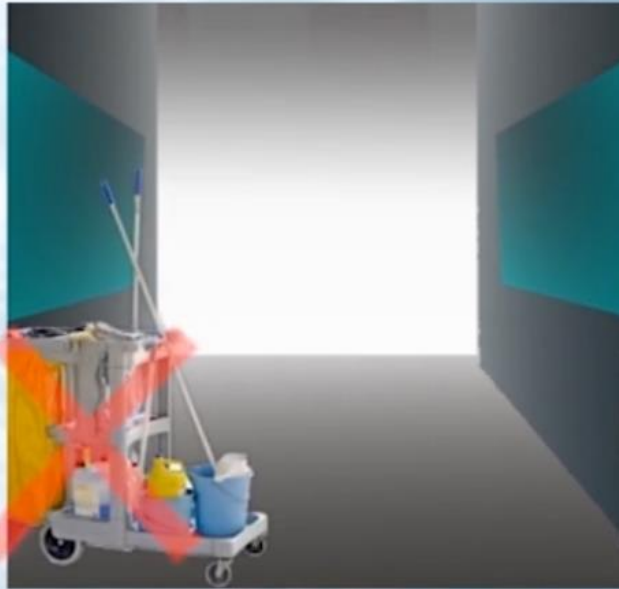


Role Play – Briefing to the cabin crew regarding that re-fueling will take place.

What kind of language is used when delivering a ‘procedure?’

What kind of questions can be asked to seek clarification?

❖ It must be ensured that the equipment is positioned in a way so as not to obstruct the emergency exits.



Situation :

A) Cabin crew notices that there is an obstruction in the emergency exit.
Relay the matter to the cabin chief/captain.

B) You are the cabin chief/captain. You are informed that there is an obstruction in the
Emergency exit.

❖ Passengers must be seated and an announcement informing them that refueling will take place shall be made.



Make an announcement to the passengers informing them that re-fueling will take place.

❖ Fasten Seat Belts' signs must be off. No Smoking signs shall be on.



You are a cabin crew and notice that one of the passengers still has their seat belt on. Inform that they need to unfasten their seat belt.

Language : Making negative –

Fasten / Unfasten etc..

❖ When all the preparations are complete the ground crew staff will be informed that refueling can begin via the headset intercommunication system. Cabin crew are also informed about when the re-fueling begins and ends.



Communication does not occur just between cockpit and cabin but also other crew.

Imagine you are the captain what would you say to the ground crew?

❖ In the event that any fuel smell or dangerous situation is detected in the cabin then the refueling must be stopped immediately.



Role Play: One of the passengers tells the cabin crew they can smell the fuel. Examples of dialogue to use with:

- Passenger to cabin crew member
- Cabin crew to cockpit
- Cockpit to ground staff

How will the language and word choice change with different register and audience?



Language Focus: Conditional Clauses

If there is a smell

If there is a fuel spillage...

Picture Description- Words to describe

What is happening?

How could it have happened?

What will happen next?

Dialogue between:

Ground staff and Pilot

Emergency staff and pilot – getting information about the incident

Report writing: Write a report of what happened.

Evacuation procedures: What type of language is used when evacuating from aircraft?

Passenger announcement: What would you say to the passengers after they have reboarded the aircraft once the emergency situation is over. Language to use when informing and apologising.

WIDEN YOUR WORLD

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